

Care MATTERS® LIST ADULT DAY CENTER SERVICES

These centers provide a safe and secure environment while the primary caregiver is at their place of work. This is a great solution for the senior who is not safe by themselves during the day.

CALL BEFORE YOU GO

1) Save time and check on the following items before your visit:

Days open _____ Hours of operation _____ Cost per day / hour _____

2) Eligibility requirements _____

Functional status _____ Special needs _____ Age _____

NOTES: _____

WHEN YOU GET THERE

3) Notice if the center: Seems pleasant? Is it clean? Are there any unpleasant smells? _____

4) Is there an outdoor area or garden for the client to use? _____

5) Is the center: Wheelchair accessible? Do they have comfortable chairs? Is there a place to nap?

6) Does the center have a sick room for anyone under the weather? _____

NOTES: _____

FOCUS ON THE EMPLOYEES

7) What is the staff to participant ratio? _____ What are the staff credentials? _____

8) Does the staff have special skills: Multi-lingual? _____ Anger management training? _____

9) Is the staff cheerful and seem helpful? _____ Do they know participants' names? _____

Are they open to suggestions or making changes? _____

10) Will the staff provide daily reports and agree to routine meetings with families? _____

11) Does the staff provide assistance with: Eating? Walking? Toileting, personal care? Dispensing medications?

NOTES: _____

CHECK ON SECURITY ISSUES

12) Does there appear to be adequate security? _____

13) Are there smoke detectors/sprinklers and an up to date fire inspection certificate? _____

NOTES: _____

WHAT ABOUT MEALS & ACTIVITIES

14) Is the food appetizing? _____ Are special diet accommodations made? _____

Are healthy snacks and fluids provided throughout the day? _____

15) Does the center have appropriate activities for their clients? _____

Are they well attended and do the clients seem to be enjoying themselves? _____

NOTES: _____



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