

Care MATTERS[®] LIST GERIATRIC CARE MANAGER

Use the following checklist to investigate the scope of services offered by the care manager and/or the care manager agency.

THE CARE MANAGER'S QUALIFICATIONS

- 1) Does the care manager: Have a license, special training or certification? _____
 Have crisis intervention and problem solving expertise? _____
 Have expertise in Alzheimer's and dementia? _____
- 2) How long has the care manager lived in the area? _____

NOTES: _____

THE CARE MANAGER'S TASK

- 3) Will the care manager: Meet with family members to discuss their concerns? _____
 Keep in regular contact with a long distance caregiver? _____
 Be completing the needs assessment with the patient and the family? _____
 Complete a care plan once the needs assessment is agreed upon? _____
 Check on home safety and complete a safety analysis? _____
 Be willing to help with home modifications and to obtain any necessary equipment? _____
- 4) When the patient needs services, will the care manager:
 Arrange for services needed? _____
 Indicate what is needed, and then leave it to you to find and engage the service providers? _____
 Interview home care workers? _____
- 5) Will the care manager: Find support services for caregivers? _____
 Handle communications with medical personnel, including making appointments? _____
 Visit nursing homes and assist the family in making the choice? _____

NOTES: _____

CARE AGENCY EVALUATION

- 6) Does the agency have any income or age restrictions that would exclude you? _____
- 7) Is there a cost for their initial assessment? _____
- 8) How long have they been in business? _____
- 9) Is the agency and the staff: Licensed? _____ Have any specializations? _____
- 10) How is the staff supervised? _____
- 11) How soon can the agency take on your business? _____
- 12) Obtain the agency's fee schedule.

NOTES: _____



Care MATTERS P.O. Box 808 • Streamwood, IL 60107
630-540-9900 (voice) • 630-540-9910 (fax)
CareMATTERS.com • info@carematters.com (email)